

# Heber City News

January 2021

## JANUARY 2021

### January 5

City Council Meeting 6 pm

### January 12

Planning Commission Meeting, 6 pm

### January 13

Airport Advisory Board Meeting, 6 pm

### January 18

Martin Luther King Jr. Day

### January 19

City Council Meeting, 6 pm

### January 26

Planning Commission Meeting, 6 pm

All public meetings can be listened to live at:

<https://www.heberut.gov/256/Agendas-and-Minutes>



## CEMETERY PRICE INCREASE

Beginning February 1<sup>st</sup> prices for graves and cremation niches will be increased. If you are interested in purchasing before the price increase contact the cemetery office at 435-657-7888. The new prices are listed below:

### Graves

Heber City Resident - \$1200

Non-resident - \$1800

### Cremation Niche

Heber City Resident (top two rows) - \$1430

Non-resident (top two rows) - \$2360

Heber City Resident (bottom two rows) - \$1100

Non-Resident (bottom two rows) - \$1815



## OLD TOWN WATER & SEWER LINE REPLACEMENT PROJECT

Heber City is evaluating the need to replace water and sewer lines in old town Heber. Old town is generally made up of 121 blocks, encompassing 5<sup>th</sup> North to 1200 South and 6<sup>th</sup> east to 6<sup>th</sup> west. A large percentage of the water lines were installed prior to 1953, which means they are nearly 70 years old.

Since 2018 the City's Public Work's department has fixed in excess of 100 water line breaks, 90% of these breaks occurred in the old town area of the city. Compounding the situation is that there were few water valves installed in the 1950s, which means large sections of the city experience disruption of water service when a repair is made on water line breaks that occur in the old town area.

The price tag to replace all of the aging water and sewer lines in old town is in excess of \$80,000,000. Admittedly, the increase in rates needed to fund such a project would be extremely large. The City, therefore, is exploring an alternate strategy of replacing the oldest and most unreliable sections of old town water and sewer lines beginning in the summer of 2022. The rate impact of this strategy would be much more affordable. The Heber City Council will be considering the first of two utility rate increases in January 2021. For more information, please visit the City's web page at [www.Heberut.gov](http://www.Heberut.gov).



## SNOW REMOVAL AROUND WATER METERS

During this winter season, we want to remind all residents to use caution when removing snow around their water meters, particularly if the meters are located in driveways and concrete. Often, water meter lids and transmitter wires have been cut during the snowy months by plows, four wheelers, snow blowers & the like. Please remember that homeowners are responsible for paying the cost of any water meter lids & transmitters that are damaged, so we highly recommend that you mark your water meter lids with orange cones or some other easily identifiable means to avoid damage. Thank you for using caution when removing snow this winter!

## MAYOR'S MESSAGE

Happy New Year! My hope is that everyone had a wonderful holiday season and 2021 will bring hope and happiness all around.

One exciting event to enjoy this month is the celebration of the 125<sup>th</sup> anniversary of Utah's statehood. **On January 4<sup>th</sup> at 7:00 pm** there will be fireworks in all 29 counties to celebrate this important milestone. Ours will be launched from the top of **Memorial Hill** following a special program on-line at 6:30. More information is available at [www.thrive125.utah.gov](http://www.thrive125.utah.gov)



January 5<sup>th</sup> will be the first city council meeting of 2021. The complete agenda is available on our website but one very important issue on the agenda is a public hearing for the *North Village Overlay Zone*. This is the 4<sup>th</sup> hearing for this zone and the council will likely vote during the following meeting after hearing the public input. This is a large area on the north end of Heber and the development will determine the look and feel of the entrance to our city. The developments seeking to annex will be considered individually and the council will vote one at a time (throughout the year) after the proposed developments provide the required information and work out the details of Master Development Agreements.

Detailed and factual information on the Overlay Zone Ordinance can be found at Heber City's web site: [www.Heberut.gov](http://www.Heberut.gov). The City's website contains a copy of the proposed North Village Overlay Zone Ordinance, a proposed land use map of the North Village, a brief history of Wasatch County's land use decisions in the North Village area, a power point comparing and contrasting previous development proposals in the North Village, and a summary of questions posed to the Heber City Council at the third public hearing held on this topic. The council welcomes input via email or at our public hearing which will be held virtually due to covid restrictions.

## CREDIT CARD SERVICE FEES

Previously the City had a \$1000 transaction limit for credit card payments due to the amount charged by the credit card companies to process those payments. To defray costs and allow transactions above this limit, the City Council has voted to assess a 3% service fee to customers who choose to use a debit/credit card to make those payments. This will apply only to all **non-utility payments** such as; dog licenses, building permits, business licenses, cemetery fees, etc.



This change will be effective February 1, 2021.

## CONVENIENCE FEES

Beginning February 1, 2021 customers who choose to make their payment over the phone will have a \$3.00 convenience fee added to their transaction. This fee is meant to encourage customers to utilize alternate payment options and allow staff more time to complete their other job duties. This fee applies to all payments taken by Heber City staff over the phone, including utility payments. It does **not** apply to payments made using the automated phone system, calling City staff with questions or for other City information, or payments made in the office.



For utility customers there are several ways to pay without incurring extra fees;

- In person at the office
- By mail
- Drive-thru payment drop-off in our secure, outdoor lockbox (accessed from 100 North)
- Bank bill pay Online using our website payment portal <https://www.heberut.gov/257/Online-Payments>
- Automatic payments
- Interactive Voice Response (automated phone system) 1-855-603-9196

We are currently developing online payment portals that will allow non-utility patrons a way to pay their fees online. Currently, dog licenses, business license fees, and some building fees can be paid online at [www.heberut.gov](http://www.heberut.gov)